













# SECURITY

## WE'VE GOT YOU COVERED.

The Health Insurance Portability and Accountability Act (HIPAA), is a federal law that requires secure handling of personal health information (PHI). thera-LINK was founded in 2013 from the ground up with HIPAA compliance in mind. In accordance with the HIPAA and HITECH laws, we have covered the physical, technical, and administrative safeguards to ensure that data stored and transmitted through thera-LINK is kept completely secure to protect your privacy.

-  Business Associate Agreement (BAA) provided
-  Hashed and salted passwords
-  All web traffic encrypted via HTTPS & TLS 1.2
-  All video encrypted via AES-256 bit encryption
-  HIPAA certified support staff (24x7x365)
-  HIPAA Policies and Procedures in place
-  Encrypted database and file backups
-  Browser protection via Content Security Policy
-  Continuous system risk analysis
-  Multi-factor biometric data center access
-  Restricted employee access to PHI
-  Credit cards and passwords are never stored
-  PHI is encrypted
-  Automatic Session Timeout
-  HTTPS only, via Strict Transport Security (HSTS)

Learn more at [thera-LINK.com/security](https://thera-LINK.com/security)

